



MANAGEMENT SYSTEM POLICY

13. JUL-PLANTAŽE a.d. Podgorica determines this policy in order to provide permanent commitment to meeting the requests by users, interested parties and compliance with all valid legal requests. The vision and mission of the company 13. JUL-PLANTAŽE a.d., directing the strategy determination and regular business operation of the company are in the gist of this policy.

The mission of 13. JUL-PLANTAŽE a.d. is to be always among the leaders on both domestic and export markets regarding the quality and safety of:

- wine and table grapes, fresh peaches, wines, hard drinks, olives, olive oil and fish;
- rendering catering services through promotion of authentic, traditional products.

This mission has been fulfilled by establishing, applying and permanent commitment and improving of the effectiveness of the integrated management system, including:

- Quality Management System, complied with the ISO 9001:2015,
- Environmental management systems complied with the ISO 14001: 2015,
- Food Safety Management System ISO 22000:2018.

In order to provide a consistent quality of products and services, meeting the requests of the users and applicable legal requests, the company 13. JUL-PLANTAŽE defines the goals of the quality, complied with the strategy plans and aiming at:

- increasing satisfaction of the users by the efficient application of the system through providing the compliance with the requests of the users and applicable legal requests;
- determining measurable objectives of quality, their monitoring and regular evaluation;
- increasing efficacy and efficiency of the processes and total operation through their consistent running, in compliance with the specified requests for the product with efficient resource management;
- considering constantly of the compliance of the technological procedures with implemented quality systems and relevant legal regulations;
- identifying and responsible management of the aspects of environment protection, particularly at the cellar location, including: prevention of pollution, rational use of resources and energy, reducing the use of hazardous substances and quantity of waste;
- establishing efficient internal exchange of information, by which it is provided that all employed understand the politics, requests of the users and receive duly the relevant instructions and notifications;
- developing human resources, through continuous training, raising awareness as well as improving safety, health and protection at work;
- boosting ethical behavior and personal responsibility of each employee for quality and safety of products and services, tending the feeling of being a part of the company and creating a positive working atmosphere, aiming at mutual realization of the objectives;
- active and due communication with consumers, suppliers, regulatory organs and other interested parties on the issues of quality and safety of our products;
- readiness to act quickly in emergency situations, including informing a user duly about the products for which may be a doubt that they may be harmful for the health.

This policy gives the framework for setting the goals of the quality at all levels of organization with clear orientation to a constant improvement of operation and strengthening of confidence of all interested parties. Top management is obliged to boost all employed, by their own example, to implement the quality policy responsibly and consistently and keep improving it constantly.

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Executive director of 13. JUL-PLANTAŽE a.d.
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